



## CGI's eCAM to Modernize WIA Board in Columbus and Franklin County

The Columbus and Franklin County Workforce Investment Board has signed on as the newest customer of CGI Group Inc.'s (CGI) eCAM (Client Activity Manager) system. The Board will utilize the eCAM system to support the funded activities of the federal Workforce Investment Act (WIA) program in Franklin County.

eCAM is a comprehensive Web-based client tracking and data management software system. The system will integrate area employers, service providers, clients and the Ohio Department of Job and Family services on the county level in a unified platform allowing real-time information sharing and services tracking. CGI will integrate eCAM with Franklin County's existing information systems and assist the incorporation of eCAM with the state's WIA reporting system, SCOTI.

### What CGI's eCAM will provide Franklin County

The eCAM system will help the Columbus and Franklin County Workforce Investment Board with management at all levels by allowing current caseworkers to be more efficient in servicing their enrollees. eCAM supplies tools at each step of the WIA hierarchy to integrate case management, track service and payments, provide job matching and job placement, service the Individual Training Accounts, assist with Workforce Investment Act Standard Record Data (WIASRD) production, and execute real-time Department of Labor performance reporting.

### CGI domain expertise

CGI's Human Capital practice is one of the most advanced of its kind in the country. It has provided workforce management and consulting services in major counties throughout Ohio, as well as other states, and through alliances with non-profit agencies. What makes eCAM a superior and unique tool in the marketplace is that CGI's human capital and technology experts developed it specifically to improve administrative management and services processes for government programs.

"Especially in today's economic environment, eCAM delivers value. Agencies face the challenge to serve more clients with diverse needs across more service settings while increasing accountability throughout the service continuum," said Michael Ashbrook, eCAM project manager, CGI. "eCAM helps them meet the challenge."

### About CGI

Founded in 1976, CGI is the fourth largest independent information technology services firm in North America, based on its headcount. CGI and its affiliated companies employ over 16,000 professionals. CGI's annualized revenue run-rate totals \$1.3 billion. CGI's order backlog currently totals \$6.7 billion. CGI provides end-to-end IT services and business solutions to more than 3,000 clients worldwide from more than 60 offices. CGI's shares are listed on the TSX (GIB.A) and the NYSE (GIB).  
Website: [www.cgi.com](http://www.cgi.com)

