

\_experience the commitment



## eCAM – Client Activity Manager

### Corporate profile

CGI is one of the largest business process and information technology services companies in North America.

CGI's government practices have helped federal, state and local agencies in health, human services, workforce development, housing, courts, transportation and education operate more efficiently and improve services to their clients.

More than 3,000 CGI clients gain the advantage of knowledgeable, dedicated partners working to develop and implement IT oriented solutions for business and technology challenges. CGI couples extensive industry sector expertise with a full range of IT services including management and IT consulting, systems integration, and management of IT and business functions.

### Solutions for workforce & human service organizations

Workforce and human service organizations across the country are struggling to respond to growing eligibility and accountability requirements and comply with ever-changing state and federal regulations.

If your organization is facing those same challenges, CGI can help. We have developed a proprietary system called eCAM – a comprehensive, fully customizable Web-based system that helps workforce and human service organizations communicate, monitor and track the activities of their participants. eCAM offers real-time service management in the areas of career development, operational activities and programmatic benchmarks.

eCAM also provides timely, accurate and comprehensive information to allow managers to make operational changes to improve and strengthen their organizations and increase the quality of services they provide.

eCAM integrates the core service areas and knowledge requirements of today's workforce and human service organization and offers adaptability and flexibility to support future needs.

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### eCAM benefits

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**eCAM** systems are more cost effective than any other systems available today because of the adaptable technology CGI employs in eCAM design.

**eCAM** saves time by focusing system users to the precise information and functions that are connected with their needs.

**eCAM** will enhance the effectiveness of program management by providing real-time benchmarking of resources and expenditures to outcomes and payments.

**eCAM** ensures agency compliance and accountability with the most up to date state and federal agency regulations.

**eCAM** eliminates redundancy, is dependable and saves time.

## eCAM features

**eCAM** offers a comprehensive suite of user-friendly client service support modules.

**eCAM** offers broader accessibility and functionality for self-service clients.

**eCAM** helps you mobilize and improve the performance and accountability of your subcontracting partners by creating seamless integration between contracted providers and funding sources.

## eCAM mission

The eCAM mission is to provide social service agencies, service providers and government agencies with the most effective tools to ensure personal, operational and programmatic success.

## Competitive strengths

CGI's Human Capital practice is one of the most advanced of its kind in the country. We have provided workforce administrative management and consulting services in major counties throughout Ohio, as well as other states, and through alliances with non-profit reemployment agencies. What makes eCAM a superior and unique tool in the marketplace is that CGI's human capital and technology experts developed it specifically to improve administrative management processes for government agencies.

To learn more, visit the eCAM Web site at [www.ecamspace.net](http://www.ecamspace.net) and preview the product that is changing the way workforce and human service organizations do business.

For more information on eCAM, please contact Michael Ashbrook at 216/416-6424 or at [michael.ashbrook@cgi.com](mailto:michael.ashbrook@cgi.com).

